

Part II – One Working Day with...

Tuesday 13 October. At 5:55 Jana Paukertová, Ph.D. arrives at the Academy. It is 40 km from her home to work. She has been working at the Academy for 24 years. She is a teacher. During the pandemic, she cannot give face-to-face lessons. Today, she has two main tasks: to support the webinar “Social work standards” and to consult her ideas with her new colleague. However, there are other tasks to come.

6:10. Jana reads and answers her students’ emails. They want to know how to get ready for their tests. Jana can send them test examples. In a few days, students will ask for consultations.

7:00. To prepare everything for the webinar, Jana has to get the key, check the classroom and the computer. She meets an administrative assistant to find out if all applicants can attend today. Those who are ill will have to attend this compulsory webinar next time. To print all webinar documentation takes some time. Continuous changes of the regimes do not have good effects on the work efficiency. Fortunately, the cooperation with Logistics and IT departments is good.

8:00. The external lecturer is coming. Jana and two IT specialists are working on the online connection with the total number of 56 participants from 18 prison facilities. The Academy uses Skype for Business platform for all educational programmes.

9:00. The registration has been done, Jana welcomes the participants and gives the floor to the lecturer. She has to check if the certificates contain correct data. Certificates will be signed by the lecturer and the Academy Director.

10:00. The meeting with Jana’s colleague begins. Capt. Martin Antušák is a new teacher of psychology. They are going to consult changes of the content, order of topics, innovative methods and modern forms of the subject of forensic psychology for new treatment specialists. Prison psychologists, special pedagogues, therapists, teachers and chaplains completed university studies but they need to get ready for the prison environment. Jana introduces her ideas to Martin. They are discussing them when Deputy Head of Pedagogy Department Maj. Adam Klimša appears. He is interested in their planning for the near future. The meeting finishes at 11:00 but they agree that other meetings will follow soon.

Another hour is devoted to support the webinar properly. Some changes have occurred and another certificate has to be printed.

12:00. Jana has lunch provided by the nearest prison.

12:30. Jana gets some office supplies from the stockroom. After that, she prints her students’ tests and assesses them. She immediately informs the students about their results by email.

13:30. Jana starts working on a set of new test on psychology. She hopes to complete this task tomorrow.

14:30. She meets the webinar lecturer to get her feedback. When the lecturer leaves, Jana sends a request for printing of the documentation and certificates for a group of new treatment specialists she is the leader of.

15:10. Jana leaves the Academy.