



EPTA Online Event: Managing Difficult Inmates

**17 May 2021
09:45-11:30 CET**

Agenda

Monday 17 May	
09:45 – 10:00	Logging in to 'Zoom Platform'
10:00 – 10:05	Welcome, introduction
10:05 - 10:40	Best Practices in Training in Managing Difficult Inmates Presentation & discussion
10:40 – 11:25	Minimum Standards & Training Handbook in Managing Difficult Inmates Presentation & discussion
11:25 – 11:30	Closing Remarks